

POLLUTION INCIDENT RESPONSE SUMMARY – SYDNEY METRO NORTHWEST

Metro Trains Sydney (MTS) has developed this Pollution Incident Response Summary and made it publicly available in accordance with clause 98D(2) and 98D(3) of the Protection of the Environment Operations (General) Regulation 2009 for Environment Protection Licence (EPL) No. 21247.

Authorities to Notify

In the event of a pollution incident associated with the project that causes or threatens ‘material harm’ to the environment as defined in Section 147 of the Protection of the Environment Operations Act 1997, MTS will notify the following authorities.

RELEVANT AUTHORITY	CONTACT DETAILS	MTS RESPONSIBLE PERSON TO CONTACT
Fire and Rescue NSW	000*	Safety Manager / Environment and Sustainability Manager
* Only in the event of an incident that presents an immediate threat to human health or property.		
EPA	(02) 9995 5000 131 555	Environment and Sustainability Manager
Ministry of Health / Camperdown Public Health Unit	Business hours: (02) 9515 9420 After hours: (02) 9515 6111 (ask for Public Health Officer on call)	Environment and Sustainability Manager
SafeWork NSW	131 050	Safety Manager
Hills Shire Council ¹	9843 0555 (After Hours: 9843 0555)	Environment and Sustainability Manager
Hornsby Shire Council ²	9847 6666 (no after hours number)	Environment and Sustainability Manager
Blacktown City Council ³	9839 6000 (After Hours: 1300 133 491)	Environment and Sustainability Manager
City of Parramatta Council ⁴	1300 617 058 (All Hours)	Environment and Sustainability Manager
City of Ryde Council ⁵	9952 8222 (After Hours: 9952 8222)	Environment and Sustainability Manager

City of Willoughby Council ⁶	9777 1000 After Hours: 9777 1000	Environment and Sustainability Manager
Fire and Rescue NSW	1300 729 579 (if Fire and Rescue was not contacted initially)	Safety Manager / Environment and Sustainability Manager
<p>1. This number is to be used for Bella Vista, Norwest, Showground and Castle Hill Stations, and associated tunnels.</p> <p>2. This number is to be used for Cherrybrook, Cheltenham and Epping Stations and associated tunnels.</p> <p>3. This number is to be used for SMTF, Cudgegong Road, Kellyville, Rouse Hill Stations, viaduct and surface track.</p> <p>4. This number is to be used for Epping Station and associated tunnels.</p> <p>5. This number is to be used for Macquarie Park and North Ryde Stations, and associated tunnels.</p> <p>6. This number is to be used for Chatswood Station and associated tunnels.</p> <p>7. Determine the Local Government Area(s) relevant to the incident and only notify relevant Council(s).</p>		
<p>Although the EPA's Incident Notification Protocol identifies 000 as the contact number for Fire and Rescue NSW, MTS has been advised that the number listed here should be used for pollution incident notifications and that 000 must only be used for emergency calls.</p>		

Community notifications

In the event of a potential or actual pollution incident, whether or not the local stakeholders are notified depends on the incident type and severity. Community stakeholder notification is required for events that:

- Will result in unacceptable health risk to community stakeholders immediately and at the time of the pollution incident, where community stakeholders are present (e.g. residing in their houses or using adjacent recreational facilities at the time of the incident).
- Will result in an unacceptable health risk to the community for instances where pollution of an area that is to be used by community members in the days and weeks following the incident (until such time when the pollution hazard is removed). These community stakeholders may not be present during the incident but might be present following the incident.

An unacceptable impact is defined as one which has the potential to adversely affect the health of a member of the community. This takes into consideration immediate health impacts (that occur during the incident) and health risks in the period following the incident.

The Environment and Sustainability Manager, in consultation with the applicable Manager and the Corporate Relations Manager, will determine if community notification is required, the mechanisms by which the notification is made and the extent of the notification.

If appropriate, notification will include specific information to minimise the risk of harm, e.g. instructions to close windows and doors, or avoid contact with creeks/waterways.

The Corporate Relations Manager will coordinate the notification of surrounding premises and residents. Communication methods may include:

- Face to face and/or telephone contact;
- Letterbox drops;
- Update to project website;
- Email distribution of messages;
- Provide protective fencing and barricading to prevent community stakeholders from entering into an affected area; and
- Use of technology such as Variable Message signage and radio communications.

Surrounding residents and other land users may also need to be notified at the direction of the Emergency Services Site Controller, the EPA or the Ministry of Health, depending on the nature and extent of the incident.